



SELCO Foundation – Call for Vendors

SELCO Foundation – Procurement Officer
690, 15th Cross Rd, Jeewan Griha Colony, 2nd Phase,
J P Nagar, Bengaluru, Karnataka 560078
procurement@selcofoundation.org

SELCO Foundation Hereby Invites Bids for The Enhancement, Development of Modules of the E4H Digital Platform and Maintenance.

The detailed tender document can be downloaded from 06-08-2026.



<https://selcofoundation.org/tender/>

Bids, as per the terms and conditions herein should be submitted through the online form
(E tender)

<https://forms.gle/jejbnF6GZhjakAXT6>

by 5 pm on or before 19-08-2026.

Chief Executive Officer

SELCO Foundation



SELCO FOUNDATION

TENDER NOTIFICATION

For

**Enhancement, Development of Modules of the E4H Digital
Platform and Maintenance.**

TENDER DOCUMENT

Address for Communication:

SELCO Foundation

#690, 15th Cross Rd, J P Nagar – 2nd Phase

Bangalore, Karnataka – 560078

Telephone: 080-26493145

e-mail: procurement@selcofoundation.org

DISCLAIMER

NIT No: 06/2026-27

This tender by SELCO Foundation is to **Enhancement, Development of Modules of the E4H Digital Platform and Maintenance** under ENERGY FOR HEALTH PROGRAM.

NOTE:

SELCO Foundation has the right to award the work under this tender to single or multiple vendors provided that the applicant enterprise meets the criteria based on the suitability of the proposed methodology, relevant background and expertise along with the quote submitted towards this tender.

Though adequate care has been taken while preparing this Notice Inviting Tender (NIT) document, the Bidders are requested to satisfy themselves as to the completeness of this document in all aspects. Intimation of any discrepancy shall be given to the email address mentioned above immediately. If no intimation is received from any Bidder within seven (7) days from the date of this NIT, it shall be considered that the NIT is complete in all aspects and has been received by the Bidder.

SELCO Foundation reserves the right to cancel/ withdraw this NIT without assigning any reason and shall bear no liability whatsoever consequent upon such a decision.

SELCO Foundation reserves the right to modify, amend or supplement this NIT.

While this NIT has been prepared in good faith, neither SELCO Foundation nor their employees or advisors make any representation or warranty, express or implied, or accept any responsibility or liability, whatsoever, in respect of any statements or omissions herein, or the accuracy, completeness or reliability of information, and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of this NIT.

CONTENTS OF BID DOCUMENT

NOTICE INVITING TENDER.....	5
INSTRUCTION TO BIDDERS.....	6
SCOPE OF WORK	8
ROLES AND RESPONSIBILITIES	11
DELIVERABLES:	11
SELECTION CRITERIA	12
TERMS AND CONDITIONS	14
COMMERCIAL TERMS.....	15
ANNEXURE 1: STATUTORY AND FINANCIAL DETAILS OF BIDDERS TO BE SUBMITTED	22
ANNEXURE 2: TECHNICAL DETAILS OF BIDDERS TO BE SUBMITTED.....	23
ANNEXURE 3: PRICE SCHEDULE	24
ANNEXURE 4: TERMS & CONDITIONS DECLARATION.....	26

SELCO FOUNDATION

#690 15th Cross J P Nagar 2nd Phase

Bangalore - 560078

Telephone: 080-26493145

e-mail: procurement@selcofoundation.org

TENDER No: 06/2026-2027

Date: 06-08-2026

NOTICE INVITING TENDER

Chief Executive Officer of SELCO Foundation, Karnataka State, India hereby invites bids for the Enhancement, Development of Modules of E4H Digital Platform and Maintenance under ENERGY FOR HEALTH PROGRAM

1	Tender Ref No.	06/2026-2027
2	Last date & time for the bid submission	19-08-2026, 5:00 PM
3	Opening date of Technical and Financial bid	20-08-2026, 11:00 AM
4	Venue of Opening of tenders	SELCO Foundation, Bangalore

Interested and eligible bidders may furnish the Technical & Commercial Bids for Enhancement, Development of Modules of E4H Digital Platform and Maintenance) under ENERGY FOR HEALTH PROGRAM through the online form (E-tender)

Google form link: <https://forms.gle/jejbnF6GZhjakAXT6>

Any further information or clarification may be obtained either in person or through phone during office hours from the office of the SELCO Foundation Ph: 080-2649 3145 or through the email – procurement@selcofoundation.org.

INSTRUCTION TO BIDDERS

About SELCO Foundation

Established in 2010, SELCO Foundation's mission is to develop holistic solutions that use sustainable energy as a catalyst to address poverty alleviation while ensuring environmental sustainability. SELCO's interventions lead to the sustainable delivery of essential services such as healthcare and enable improvements in livelihood productivity, impacting over 5.5 million people to date. The Foundation achieves this by developing enabling conditions — the ecosystem for sustainable energy innovations to be locally developed, adopted, and scaled. (Read more about SELCO here: <http://www.selcofoundation.org/>)

SELCO Foundation's efforts broadly include:

- Inclusive Innovation: Implementation of holistic technology-finance-ownership models based on a clear understanding of end-user needs.
- Ecosystem Building: Focusing on appropriate financing, local skills and entrepreneurship development, and practitioner-driven policy for sustainable interventions.
- Replication and Knowledge Sharing: Sharing learnings across regions and contexts.

Background

Since its inception, SELCO Foundation has focused on creating and strengthening the ecosystem for last-mile energy solutions across varied contexts. The Energy for Health (E4H) Program aims to strengthen last-mile health delivery for improved community resilience by powering healthcare infrastructure with sustainable energy and shifting to energy-efficient equipment and buildings.

SELCO Foundation has scaled and implemented solar solutions in 10,000+ health facilities across the country in partnership with State Governments, Health Departments, and Civil Society Organizations. By the end of 2026, SELCO Foundation aims to provide distributed energy solutions to 25,000 healthcare facilities in the country.

Objectives of ENERGY FOR HEALTH (E4H) Program

The E4H Digital Platform is a comprehensive Asset Management and Incident Management platform designed to manage decentralized renewable energy systems used in public healthcare facilities. The platform is being developed on the DIGIT platform, a highly secure and scalable platform for managing public sector digital services. The objective of this engagement is to enhance, develop, and maintain the modules described below, and to help SELCO Foundation launch a fully-fledged platform by the end of October 2026, maintaining it for a couple of months until full handover to State Governments.

Currently live modules include:

- Incident Management System (IMS): The first module of the Saura-eMitra solution, already live in over 8,000+ healthcare facilities across 11 states in India. The IMS enables the tracking and efficient resolution of issues related to solar energy systems and solar-powered health service equipment, ensuring that renewable energy systems remain reliable and sustainable.

- **Analytical Dashboard:** Visualizes the status of health facility DRE systems across onboarded states, rectification status, and issues matrix, developed using Kibana.
- **SELCO Field Assist App:** An Android app for tracking solar installations, monitoring installation progress of solar systems, ensuring quality standards and timelines are met, and managing annual maintenance work for DRE systems. The app is already live, and vendors are using it.
- **Asset Management Module:** Digitalization of asset data of systems installed in health facilities for better issue resolution.
- **Project Management & Milestone Tracking:** To manage and scale the E4H program effectively across all states.
- **Integration with External Systems:** Integration with external digital systems like Remote Monitoring Systems in DRE systems in health centers for real-time data and status updates.
- **Data Collection & Reporting:** A centralized digital data collection tool for health center assessments and impact measurement (under development).
- Many other modules are under development and design.

About the Energy for Health Program

Since its inception, SELCO Foundation has focused on creating and strengthening the ecosystem for last-mile energy solutions across varied contexts. The Energy for Health Program aims to strengthen last-mile health delivery for improved resilience of communities by powering healthcare infrastructure with sustainable energy and shifting to energy-efficient equipment and buildings. SELCO Foundation has scaled and implemented solar solutions in 8,000+ health facilities across the country, in partnership with State Governments, Health Departments, and Civil Society Organizations. By 2026, SELCO Foundation aims to provide distributed energy solutions for 25,000 healthcare facilities in the country.

About E4H Digital Platform

The E4H Platform is a comprehensive Asset Management Platform designed to manage decentralized renewable energy systems used in public healthcare facilities. The solution is being developed on the [DIGIT platform](#), a highly secure and scalable platform for managing public sector digital services.

Currently, the [Incident Management System \(IMS\)](#), the first module of the Saura-eMitra solution developed using the [DIGIT PGR](#) module, is already live in over 5,000 healthcare facilities across 10 states in India. The IMS enables the tracking and efficient resolution of issues related to solar energy systems and solar-powered health service equipment, ensuring that the renewable energy systems remain reliable and sustainable.

Future Modules: While the IMS is fully operational, several key modules are in the pipeline to further enhance the platform's capabilities. These modules include:

Analytical Dashboard: To visualize the status of health facility DRE systems across onboarded states, rectification status, and issues matrix.

Tracking Solar Installations: For monitoring the installation progress of solar systems, ensuring quality

standards and timelines are met.

Asset Management Module: For digitalization of asset data of systems installed in health facilities for better issue resolution.

Project Management & Milestone Tracking: To manage and scale the E4H program effectively across all states.

Integration with External Systems: To integrate with external digital systems like Remote Monitoring Systems in DRE systems in health centers for real-time data and status updates.

Data Collection & Reporting: Establishing a centralized digital data collection tool for health center assessments and impact measurement.

The E4H Digital Platform is being designed to scale rapidly, aiming to onboard over 7,000 healthcare facilities by the end of 2025, thereby increasing the impact of SELCO's Energy for Health program.

SCOPE OF WORK

- **Collaboration with E4H Team:** Work closely with the E4H team to understand field problem statements.
- **Requirements Documentation:** Gather and document requirements based on insights from the field.
- **Tech Design:** Create technical designs for modules in alignment with the platform roadmap.
- **Engineering Planning:** Plan engineering efforts for the development of features and functionalities.
- **Module Development:** Develop various modules as per the documented requirements and tech designs.
- **App Hosting Infrastructure Management:** Manage the hosting infrastructure for the application.
- **Testing and Piloting:** Prepare modules for testing and piloting phases.
- **Multi-State Rollout:** Support the rollout of the platform across multiple states, aiming to onboard over 7,000 healthcare facilities within the current year.
- **Production Support:** Provide ongoing support for already released modules, including: Incident Management System (Saura-eMitra) and Kibana Dashboard.
- **Tech Defect Tracking:** Monitor and track technical defects.
- **Fixing Issues:** Address and resolve any identified issues promptly.

Detailed Scope of Work:

Core Responsibilities

- **Collaboration with E4H Team:** Work closely with the Digital Platform team of SELCO Foundation to understand field problem statements.

- **Requirements Documentation:** Gather and document requirements based on insights from the field.
- **Tech Design:** Create technical designs for modules in alignment with the platform roadmap.
- **Engineering Planning:** Plan engineering efforts for the development of features and functionalities.
- **Module Development:** Develop various modules as per documented requirements and technical designs.
- **App Hosting Infrastructure Management:** Manage hosting infrastructure for the application.
- **Testing and Piloting:** Prepare modules for testing and piloting phases.
- **Multi-State Rollout:** Support the rollout of different platform modules across multiple states within the current year.
- **Production Support:** Provide ongoing support for already released modules, including tech defect tracking and issue resolution.

Engagement Timeline

The Development and Roll-out phase will run for 5 months, with a dedicated engineering team engaged for the full duration. Production Support runs during the development period and continues for the months thereafter for setting up mechanisms to ensure handover to state government departments

Phase	Duration	Key Activities	Key Deliverables
Engagement Initiation	Within Development & Roll-out phase	Understand the platform requirements, current platform architecture built in DIGIT, already developed modules, published documentation, and DEV/UAT/PROD environments.	Requirements document, technical design
Product Build	Within Development & Roll-out phase	Agile-based sprint planning and ceremonies; development of features/functionalities; sprint demos and feedback; functional, API and performance testing with published test plans and execution reports; code and documentation published to GitHub/GitBook.	Working modules, demo sign-off, test reports
Product Rollout	Within Development & Roll-out phase	Work with the SELCO Program team to plan and support platform field testing, piloting, production rollout, and monitor adoption and user support activities.	Production-ready release, rollout report

Development & Roll-out Phase (Total)	5 months	As above — Engagement Initiation, Product Build, and Product Rollout.	Production-ready release
Production Support	During development, continuing after 5 months	Set up mechanisms to support end users; manage PROD/UAT/DEV environments; manage support channels; ensure bug-free, stable implementation; capacity building, training, and knowledge transfer.	Monthly support reports, defect logs, training records

Detailed Scope of Work

Development and Roll-out Phase (5 months)

Engagement Initiation Phase:

- Understand the platform requirements, current platform architecture built in DIGIT, already developed modules, published documentation, and infrastructure (DEV, UAT, and PROD) environments.

Product Build Phase:

- Plan Agile-based development cycles with details of each sprint and included features and functionalities.
- Conduct sprint planning and management through all sprint ceremonies.
- Develop features and functionalities as per plan; conduct demos of developed functional and non-functional features to SELCO; collect feedback and plan modifications and iterations as standard practice.
- Conduct functional, API, and performance testing during the development lifecycle. Test plans must be published and reviewed at the start of every sprint, and test case execution reports must be published and shared with the SELCO team.
- Publish code on the SELCO GitHub repository and technical documentation on the SELCO GitBook account.

Product Rollout Phase:

- Work with the SELCO Program team to plan and support the execution of platform field testing, piloting, production rollout, and monitor adoption and user support activities.

Support Phase (during development and the upcoming months- post 5 months)

- Set up mechanisms to support end users.
- Manage the PROD, UAT, and DEV environments.
- Manage support channels and ensure a bug-free and stable implementation.

- Work on capacity building, training, and knowledge transfer activities as needed.
- Set up mechanisms and SOPs for handover process for different states for health programs.

ROLES AND RESPONSIBILITIES

SELCO Foundation's role: Provide platform requirements, field problem statements, current DIGIT architecture context, documentation, and access to DEV/UAT/PROD environments; participate in sprint demos and provide timely feedback; review and sign off on code quality, test reports, and releases; support field testing and piloting coordination with state and health department teams.

Expectation from the Agency/Vendor:

The agency is responsible for managing all tasks, activities, and responsibilities during the Development & Roll-Out phase by allocating a dedicated Project Manager. The following Project Management activities will be ongoing throughout the engagement:

- Create and publish detailed project plans with clear timelines and estimates.
- Follow standard engineering processes for code promotion, deployment, QA signoff, and bug tracking.
- Establish regular cadences to provide visibility on project progress and communicate blockers, risks, and delays.
- Send weekly reports to apprise stakeholders of progress.

DELIVERABLES:

The agency is responsible for delivering the specified Scope of Work. As part of the proposal, the agency must submit a comprehensive Resource Deployment Plan for the successful completion of the scope of work. While the proposed team composition is listed below, SELCO Foundation expects the agency to propose an optimal resource deployment plan after evaluating the scope of work.

Suggested Roles:

- Project Manager
- Solution Architect
- Tech Lead (Backend & Frontend)
- Senior Backend Developer(s)
- Senior Frontend Developer(s)
- Flutter Developer(s)
- DevOps
- QA(s)
- Support Engineer(s)

Refer to the Engagement Timeline for phase-wise key deliverables (requirements document, technical design, working modules, test reports, production-ready release, and monthly support reports).

SELECTION CRITERIA

The agency will be selected based on: (Below table reflects the weighting for this engagement)

Evaluation Component	Criteria Focus	Weighting (%)	Required Evidence in Proposal
1. Understanding of Requirements	Understanding of project requirements and field challenges, and experience handling similar requirements	25%	Technical proposal, problem statement analysis
2. Project Plan & Team Experience	Quality of the proposed project plan and the experience of proposed resources	25%	Resource Deployment Plan, CVs of key personnel
3. Relevant Social Sector Experience	Experience building/deploying microservices platforms for public asset management systems for health; DIGIT platform experience is an added advantage	20%	Minimum two samples, case studies, or references
4. Capacity & Lead Time	Agency's capacity and lead time for providing resources. Agency's capacity to meet dynamic needs and requirements to ensure timely deliverables	15%	Resourcing plan, onboarding timeline
5. Best Practices & Governance	Proposed best practices, value-added solutions, and governance/PM methodology for optimizing cost, time. Agency with social impact mindset would be preferred.	15%	Best practices note, PM methodology
TOTAL		100%	

The primary criteria for selecting the agency are its expertise and experience in building and deploying microservices platforms; experience in developing products based on the DIGIT Platform is considered an added advantage. The agency must submit a minimum of two samples, case studies, or references from previous work to demonstrate expertise in the aforementioned areas. SELCO Foundation reserves the right to interview key personnel from shortlisted agencies prior to awarding the project.

Best Practices

- **Code Quality Standards:** The agency shall implement and maintain industry-recognized code quality standards, including static code analysis on GitHub, regular code quality reports, and Tech Lead sign-off on code quality. The agency shall ensure timely resolution of identified code quality issues.
- **Quality Assurance:** The agency should conduct QA for both functional and non-functional features through API testing, performance testing, and security testing.

Ways of Working

- All code must be published in the SELCO Foundation official GitHub repositories.
- The agency's Tech Lead must review code and provide sign-off before publishing.
- All code is subject to periodic reviews by SELCO Foundation. Issues arising from reviews should be addressed promptly.
- Technical Change Reports with sign-off should be shared for any changes or enhancements made during the contract period.
- Releases should be tagged in GitHub, and official builds should be shared in Helm charts.
- Release notes should be published for all major and minor releases, detailing what has changed and what bug fixes have been completed.
- Relevant technical documentation must be uploaded to GitBook.
- Production deployment should occur from the 'main' branch of the SELCO Foundation official repository.
- Production environment details should be captured in a document and shared with SELCO Foundation.
- Access to all environments (DEV, QA, and PROD) should be documented and shared with SELCO Foundation, including database details, Kubernetes cluster config files, Elastic/Kibana credentials, etc.
- Slack channels, Outlook shared drive, or other collaboration spaces should be used throughout the contract to allow easy asynchronous communication and updates.
- A plan for handover and knowledge transfer should be established during the last two weeks of the contract as suggested by SELCO Foundation.

Submission Requirements

Interested agencies are requested to submit the following before the deadline:

- **Organizational Profile:** Overview of the agency's experience in building and deploying microservices platforms, including DIGIT platform experience, if any.
- **Proposed Approach:** A brief document outlining the agency's understanding of the E4H Digital Platform, field problem statements, and its proposed technical approach and Resource Deployment Plan to execute the Scope of Work.
- **Relevant Portfolio:** A minimum of two samples, case studies, or references from previous work demonstrating experience in microservices platforms and, if applicable, the DIGIT platform.
- **Financial Proposal:** Detailed monthly cost quotation in Indian Rupees (INR), inclusive of all

applicable taxes, for the resources listed in the Expected Deliverables section.

Please ensure your application directly addresses your capability to own the end-to-end execution of platform development across design, engineering, testing, rollout, and production support. Agencies are asked to account for flexibility in terms of resource allocation for the required scope of work, which is possible in the given duration of the engagement.

Intellectual Property

All materials developed during the engagement, including but not limited to products, processes, inventions, source code, documents and other materials, shall be the exclusive property of SELCO Foundation, which reserves the right to use, modify, and distribute these materials as needed.

TERMS AND CONDITIONS

1. Pricing and Taxation:

The agency shall provide a detailed monthly cost quotation in Indian Rupees (INR) for the resources listed in the Expected Deliverables section, specifying the required skill sets and experience. The quotation shall be inclusive of all applicable taxes and costs.

2. Intellectual Property Rights:

- All materials developed during the engagement, including but not limited to:
- Products
- Processes
- Inventions
- Source code
- Documents
- Other materials
- shall be the exclusive property of SELCO Foundation, which reserves the right to use, modify, and distribute these materials as needed.

3. Delivery Timeline:

- The agency shall submit deliverables according to the mutually agreed-upon timeline established during onboarding.

4. Payment Terms:

This contract will operate on a Time and Materials (T&M) basis. The agency is required to submit monthly timesheets of assigned resources, detailing work performed, which will serve as the basis for payment processing. The assigned team must work 5 days a week, 8 hours a day. The agency shall manage the holidays of the assigned team according to SELCO Foundation's holiday schedule. Subject to performance and planned scope of work beyond the initial period, this contract may be extended under mutually agreed-upon terms. Please provide your proposal and quotation for the above-mentioned program requirements, capturing timelines and split costs wherever possible.

Resource Replacement: SELCO Foundation reserves the right to request the replacement of agency resources if they perform inadequately.

Delivery Timeline: The agency shall submit deliverables according to the mutually agreed-upon timeline established during onboarding.

COMMERCIAL TERMS

1. This contract will operate on a Time and Materials (T&M) basis. The agency is required to submit monthly timesheets of assigned resources, detailing the work performed, which will serve as the basis for payment processing. The assigned team must work 5 days a week, 8 hours a day. The agency shall manage the holidays of the assigned team according to the holiday schedule of SELCO Foundation. Additionally, as needed, the assigned resources may be required to work from SELCO Foundation's Bengaluru office. Subject to performance and the planned scope of work beyond the initial period, this contract may be extended under mutually agreed-upon terms.
2. Project may get extended to multiple phases with additional modules depending on development need of the program and will be discussed on time to time with selected Bidder on mutual agreement and commercials as applicable.

Financial Eligibility Criteria for participating in the Bidding

S No	Eligibility Criteria Requirements	Supporting documents required
1	Bidding Organization should be operating for the last 05 years in Software Development.	Project Reports with URLs
2	Bidding Organization or Bidder must be a company (incorporated under Indian Companies Act, 1956/2013)	Certificate of Incorporation
3	The Bidder should be profitable in last two financial years.	Last two financial years Audited Financial Statements
4	The Bidder should have a minimum turnover of INR 2 crore in the last financial year.	Documents to prove business of 2 crore in the last financial year.
5	The bidder should not have been blacklisted by any Government or PSU enterprise in India as on the date of the RFP	Self-Declaration certified by authorized signatory of the bidder
6	Bidder should provide an undertaking for providing adequate data and information security	Undertaking for Data and Information and Security

7	Bidders should have a valid PAN card for the Organization	PAN
8	Bidder Should have a GST certificate of the Organization	GST Certificate

Presentation of proposal

SELCO Foundation may arrange presentations and notify the qualified bidders of the scheduled time and location. If a bidder fails to attend or complete the scheduled presentation, their proposal may be disqualified.

S No	Presentation Agenda	Details
1	Project Understanding & Technical Approach	Overview of the project, defined solution scope, and a detailed project execution plan.
2	Solution Management & Governance	Organizational structure, governance processes, and support methodology for solution implementation.
5	Relevant Case Studies	Case studies showcasing similar requirements and challenges with successful solutions.
6	Resource Deployment Plan	Resource allocation plan for the project, including proposed profiles and key roles for execution.

Cost of bidding

The bidder shall bear all costs associated with the bid preparation and submission to the Chief Executive Officer. SELCO Foundation will not be liable for these costs, regardless of the conduct or outcome of the bidding process.

The bidder must sign all the pages of the documents as a token of acceptance of all terms and conditions in case applying offline.

Format and Signing of Bid

The bidder shall give a set of signed and scanned copies of all the documents through the Google Form link provided in Annexure 1.

Pre- Bid Meeting:

Organizations can conduct pre-assessment of the sites if required at their own cost to understand and analyse the BOM or any relevant queries pertaining to tender before submitting the quotation.

A pre-bid meeting can be arranged either via online mode or physical meetings at SELCO office on 12/08/2026. The organizations should send a questionnaire prior to meeting and attend the Prebid meeting compulsorily when informed by SELCO.

Deadline for Submission of bids

Bids must be received by SELCO Foundation not later than the time and date specified in the invitation for Bids (Section I). The SELCO Foundation may, at its discretion, extend this deadline for submission of bid by amending the bid documents in which case all rights and obligations of the SELCO Foundation and bidders previously subject to the deadline will thereafter be subject to the deadline as extended.

Tender Opening and Evaluation

The technical & financial bids will be opened separately at the discretion of SELCO Foundation. The purchase committee may contact the bidders to seek clarifications on the proposed methodology and understanding of the scope of work submitted along with the technical bid. The financial bids of only technically qualified bidders will be opened. The Bidders Names, Bid Modifications, or Withdrawals, bid prices, Discounts and the presence or absence of the requisite details as the SELCO Foundation, at its discretion, may consider appropriate will be recorded by the Purchase Committee of SELCO Foundation. No bid shall be rejected at bid opening, except for late bids, which will be rejected.

Proposal evaluation scores

The proposals submitted by the Bidder firm will be evaluated and examined by an expert in-house committee through a scoring process. The final selection will rest with the competent authority of SELCO Foundation. Eligible/ Interested firms are requested to submit their applications towards the tender with all supporting documents listed as per Annexure 1, Annexure 2, Annexure 3 and Annexure 4 through the Google form link provided in Annexure 2.

Clarification of Bids

During evaluation of bids, SELCO Foundation may, at its discretion, ask the bidder for a clarification of its bid. The request for clarification and the response shall be in writing and no change in prices or substances of the bid shall be sought, offered or permitted.

SELCO Foundation may invite shortlisted organizations to present their technical presentation and approach to a committee which will help SELCO Foundation in making final selection.

Preliminary Examination

The SELCO Foundation will examine the bids to determine whether they are complete, whether any computational errors have been made, whether required information has been furnished, whether the documents have been properly signed, and whether the bids are generally in order. Arithmetical errors will be rectified on the following basis: If there is a discrepancy between words and figures, the lowest of the two shall prevail and the bid shall stand corrected to that effect. The SELCO Foundation may waive any minor infirmity or non-conformity or irregularity in a bid, which does not constitute a material deviation, provided such a waiver does not prejudice or affect the relative ranking of any bidder.

Acceptance or rejection of bids

Chief Executive Officer, SELCO Foundation reserves the right to accept or reject any bid and to annul the bidding process and reject all bids at any time prior to award of contract, without thereby incurring any liability or any obligation to inform the affected bidder or bidders of the grounds for the said action. Any bid with incomplete information is liable for rejection.

Terms of Contract

Amongst other things, the relation between the SELCO Foundation and selected Bidder (collectively “Parties”) will be governed by the following terms which will be incorporated in a formal Agreement. The contractual relationship shall commence on the date it is signed by all Parties and shall remain valid for 6 months unless changed and agreed by either party in writing.

a. Project Timelines:

- i. In the event of timelines not being met, or the bidder is not able to make the deliverables on time, the bidder shall explain the delay in writing to the SELCO Foundation and obtain written permission from the SELCO Foundation for such delay. In case of such explanation is not given and written permission is not sought by the bidder, and where the SELCO Foundation refuses to give permission for extension of timeline for any reason, the same shall be construed as “delay” in adhering to the timeline.
- ii. Any delay beyond a period of 10 days is subject to a penalty. The bidder shall be liable to pay a penalty equivalent to 2% and upto 10% of the fee payable. SELCO Foundation shall deduct this amount from the fee payable to the bidder.
- iii. A repeated delay of over 10 days in more than two (2) instances, is treated as non-adherence of the Agreement and the Foundation can terminate the relationship on the ground of repeated delay in deliverables.

b. Sub-contracting:

If the bidder requires the services of subcontractors to perform any obligations under the Agreement, the Bidder shall obtain prior written approval of the SELCO Foundation. Any rejection or non-performance of the subcontractor shall not, in and of itself, entitle the Bidder to claim any delays in the performance, or to assert any excuses for the non-performance, of any of its obligations under the Agreement, and the Bidder shall be solely responsible for all services, obligations and deliverables performed by its subcontractors.

c. Indemnification:

The bidder shall indemnify and hold SELCO Foundation and its Trustees and representative officers, employees, agents harmless from and against any and all claims, demands, actions, losses, liabilities, charges, damages, costs and expenses (including but not limited to reasonable attorney’s fees) arising out of or resulting from (1) any claims arising in connection with activities undertaken by the Bidder in connection with the project or (2) Bidder’s gross negligence or willful misconduct or breach of any undertaking, covenant, representation or warranty contained in this agreement and/ or the actual infringement of any patent, trademark, copyrights, trade secret or any other intellectual property right of the third party.

d. Confidential Information, Patent, Copyright and other Proprietary Right

- i. All material arising in relation to this Agreement shall be co-branded and shall contain the logo or the name of both Parties unless otherwise stated by the Party in writing. All such material and intellectual property can be used by any third party (s) provided that such parties acknowledge SELCO Foundation's moral rights in writing in relation to such works.
- ii. All photographs, reports, estimates, recommendations, documents, and all other data compiled by or received by the Bidder in performance of the Agreement or otherwise shall be made available for use or inspection by the SELCO Foundation at reasonable times and in reasonable places and shall be delivered only to the SELCO Foundation's authorized officials on demand in writing.
- iii. The Bidder will treat all information given to him/her as information with proprietary value and will not disclose the same to competitors or any outsiders. The Bidder shall treat all proprietary information provided by SELCO Foundation with the same level as it uses to protect its own proprietary information, but not less than reasonable care. The Bidder will not at any time, except under legal process, divulge any trade or business secret relating to the SELCO Foundation or any customer or agent of the SELCO Foundation, which may become known to him by virtue of his position under this Agreement.
- iv. Reports or other data that are developed specifically for the performance of the Agreement shall be delivered by the Bidders along with the reports and data to the Foundation as per the milestones stated above. Dissemination of the reports and any information related to performance of Agreement or developed as part of Agreement, shall only be done upon informing SELCO Foundation of such use in writing. The SELCO Foundation reserves the right to publish any deliverables/output of the impact study. The Bidder shall not publish on its own the outputs, process, outcomes or impacts of this project without informing SELCO Foundation in writing. All deliverables will have the logos of SELCO Foundation and the Bidder on the cover pages or shall contain acknowledgement of SELCO Foundation's moral rights in relation to such work, unless otherwise stated by the Party.

e. Publicity, use of name & Logo of the Foundation

The Bidder shall not advertise or otherwise make public for purposes of commercial advantage or goodwill that it has a contractual relationship with the SELCO Foundation, nor shall the Bidder, in any manner whatsoever use the name, emblem, logo or official seal of the SELCO Foundation in connection with its business or otherwise without informing SELCO Foundation in writing of such activities prior to such use.

f. Observance of Law:

- i. The Bidder shall comply with all laws, ordinances, rules, and regulations bearing upon the performance of its obligations under the Contract.
- ii. The Bidder will provide surety that neither it, its parent entities, partners or subcontractors nor any of its subsidiary or affiliated entities (if any) is engaged in any practice inconsistent with the rights set forth in the *Child Labour (Prohibition and Regulation) Act of 1986*, which, *inter alia*, requires that a child shall be protected from performing any work that is likely to be hazardous or to interfere with the child's education, or to be harmful to the child's health or physical, mental, spiritual, moral, or social development.

- iii. The Bidder shall agree to adhere to the mandates prescribed under the *Sexual Harassment of Women (Prevention, Prohibition & Redressal) Act, 2013*, which requires all workplaces to have a Policy and Internal Committee to address complaints of sexual harassment that women may face at the workplace

g. Non-solicitation

Neither Party shall during the term of this Agreement and for a period of one (1) year thereafter, either directly or indirectly, through any third party (s) recruit, solicit discuss employment with, hire or induce any individual to leave the employment of the other Party, unless the prior written consent is obtained from the other Party.

h. Termination:

The Parties will terminate the Agreement by giving a notice in writing to the other party stating their intention to terminate the same on the expiration of thirty (30) days from the date of such notice. In addition, SELCO Foundation may also terminate the Agreement in the event of any fraud, misconduct or neglect of duties on the part of the Bidder. Upon termination of the Agreement and payment of the said fees due up to such termination, and payment of all disbursements and out-of-pocket expenses incurred up to the date thereof (provided the same have been incurred after obtaining prior approval), the Bidder shall deliver all deeds, documents and paper in its possession relating to the business of the SELCO Foundation or relating to the Project or as the SELCO Foundation shall direct, and shall continue to afford him all reasonable assistance for concluding pending matters at the date of such termination without making any charge thereof.

i. Force Majeure:

- i. *Force majeure* as used in the Agreement will mean any unforeseeable and irresistible act of nature, any act of war (whether declared or not), invasion, revolution, insurrection, terrorism, or any other acts of a similar nature or force, *provided that* such acts arise from causes beyond the control and without the fault or negligence of the Bidder.
- ii. In the event of and as soon as possible after the occurrence of any cause constituting *force majeure*, the affected Party shall give notice and full particulars in writing to the other Party, of such occurrence or cause if the affected Party is thereby rendered unable, wholly or in part, to perform its obligations and meet its responsibilities under the Agreement. The affected Party shall also notify the other Party of any other changes in condition or the occurrence of any event which interferes or threatens to interfere with its performance of the Agreement. Not more than fifteen (15) days following the provision of such notice of *force majeure* or other changes in condition or occurrence, the affected Party shall also submit a statement to the other Party of estimated expenditures that will likely be incurred for the duration of the change in condition or the event of *force majeure*.
- iii. On receipt of the notice or notices required hereunder, the Party not affected by the occurrence of a cause constituting *force majeure* shall take such action as it reasonably considers to be appropriate or necessary in the circumstances, including the granting to the affected Party of a reasonable extension of time in which to perform any obligations under the Agreement.
- iv. If the Bidder is rendered unable, wholly or in part, by reason of *force majeure* to perform its

obligations and meet its responsibilities under the Agreement, the Foundation shall have the right to suspend or terminate the Agreement on the same terms and conditions as are provided for in this Agreement.

- v. Both the SELCO Foundation and the Bidder fully and freely intend to create an independent Contractor relationship under the Agreement. Nothing in the Agreement shall be deemed to establish a partnership, joint venture, association or employment relationship between the parties.

j. Settlement of disputes:

- i. The Parties shall use their best efforts to amicably settle any dispute, controversy, or claim arising out of the Agreement or the breach, termination, or invalidity thereof.
- ii. Any dispute, controversy, or claim between the Parties arising out of the Agreement or the breach, termination, or invalidity thereof, unless settled amicably, within sixty (60) days after receipt by one Party of the other Party's written request for such amicable settlement, the matter shall be referred by either Party to arbitration in accordance with the Arbitration and Conciliation Act, 1996. The Language of Arbitration shall be English, and the venue of the arbitration shall be at Bangalore. Likewise, the jurisdiction will vest with courts in Bangalore.

Note: - These terms of contract outline the formal relation between the Parties. However, SELCO Foundation is not bound to incorporate all the above-mentioned terms in the final Agreement to be executed between the Parties.

ANNEXURE 1: STATUTORY AND FINANCIAL DETAILS OF BIDDERS TO BE SUBMITTED

All documents are to be stamped, signed, and submitted on the organization's letterhead.

1	Name of the Organization	
2	Year of starting the organization & registration number (registration certificate or any other relevant document to be enclosed)	
3	Name and designation of the authorized signatory for agreement	
4	Address of the bidder (along with phone no.& pin code)	
5	Legal status of bidder (Proprietorship / Partnership / Pvt Ltd / Limited / others)	
6	GSTIN Number	
7	PAN No.	
8	Copy of Income Tax (IT) returns for the last two (2) financial years	
9	Audited financial statements for the last two (2) financial years (Certified copy of Chartered Accountant report in P&L account to be enclosed)	
10	GST registration and GST returns filled in the last two (2) financial years	
11	Letter of declaration to confirm that the bidder has not been blacklisted by any entity or institution	
12	Documents to prove a business of 2 crore in the last financial year.	

ANNEXURE 2: TECHNICAL DETAILS OF BIDDERS TO BE SUBMITTED

All documents are to be stamped, signed, and submitted on the organization's letterhead.

1	Project Understanding & Technical Approach - Overview of the project, defined solution scope, and a detailed Project Execution Plan.
2	Resource Deployment Plan - Resource allocation plan for the project, including proposed profiles and key roles for execution.
3	Experience in building on & deploying microservices platforms - Minimum of two samples, case studies, or references from previous work
4	Experience in developing products based on the DIGIT Platform - Minimum of two samples, case studies, or references from previous work

ANNEXURE 3: PRICE SCHEDULE

Financial Proposal Template: Budget Breakdown & HR Allocation

Agencies are requested to use this template to provide a transparent, role-based breakdown of the costs associated with the engagement, in line with the Time & Materials commercial terms described in Section 8.

Section A: Team Composition & Monthly Rate Card

This section summarizes the key personnel proposed, their monthly time dedication, and monthly rate for the engagement.

Role	Description of Responsibility	Monthly Time Allocation	Monthly Rate (INR)
Project Manager	Overall project management, client communication, sprint planning and reporting.	[Agency Input]	[Agency Input]
Solution Architect	Technical design and architecture across all modules.	[Agency Input]	[Agency Input]
Tech Lead (Backend & Frontend)	Code quality sign-off and technical delivery oversight.	[Agency Input]	[Agency Input]
Senior Backend Developer(s)	Development of backend microservices.	[Agency Input]	[Agency Input]
Senior Frontend Developer(s)	Development of web front-end modules.	[Agency Input]	[Agency Input]
Flutter Developer(s)	Development and maintenance of the SELCO Field Assist Android app.	[Agency Input]	[Agency Input]
DevOps	Hosting infrastructure, environment, and release management.	[Agency Input]	[Agency Input]
QA(s)	Functional, API, and performance testing.	[Agency Input]	[Agency Input]
Support Engineer(s)	Production support, bug tracking and resolution.	[Agency Input]	[Agency Input]
TOTAL MONTHLY HR COST			[Agency Input]

Section B: Phase-wise Contract Value

This section breaks down the total cost across the Development & Roll-out phase and the Production Support phase.

Phase	Duration	Monthly Cost (INR)	Phase Total (INR)
Development & Roll-out Phase	5 months	<i>[Agency Input]</i>	<i>[Agency Input]</i>
Production Support Phase	Up to 5 months (post development)	<i>[Agency Input]</i>	<i>[Agency Input]</i>
TOTAL PROPOSED CONTRACT VALUE (A + B)	Up to 10 months		<i>[Agency Input]</i>

Note: If travel is required (e.g., for field piloting or state visits), kindly mention the tentative budget along with the number of days of travel.

ANNEXURE 4: TERMS & CONDITIONS DECLARATION

If our tender is accepted, we hereby undertake to abide as per the stipulated Terms and Conditions, to provide services narrated in Annexure 1.

We agree to abide by this tender for and if the award is made to us, in executing the above contract we will strictly observe the laws against fraud and corruption in force in India namely "Prevention of corruption Act, 1988".

We understand that you are not bound to determine the price based on the lowest offer that you may receive.

We accept that all disputes between parties will be adjudicated by a competent court in Bangalore, India.

I, _____ (Name of signatory) on behalf of the bidder
_____ (Name of the bidder), hereby certify that I have noted the scope and deliverables mentioned and the prices quoted above are as per the details specified and in compliance with Annexure 1.

Dated this..... day of.....2026.

Signature

(Name and Address of the Bidder with seal)

(In the capacity of.....Duly authorized to sign the Tender for and on behalf of _____)